

Planning your journey

- 1 Check your starting and destination stations plus any connections using the symbols. Then refer to the index overleaf for details of access at each station
- 2 Check that you can safely manage the step into the train, which can be as much as 300mm (12 inches). See station index overleaf
- 3 Check your return journey as this may require a different route or use of an alternative station entrance
- 4 Ring Transport for London's 24 hour travel information number 020 7222 1234 before travelling to check the availability of lifts
- 5 If you experience problems with your planned route contact a member of staff at the station who will provide you with an alternative route

Need more help?

- If you are in difficulty, contact a member of staff or use the Help points where available on the stations
- More detailed information is contained in 'Access to the Underground' available free from the 24 hour travel information helpline
- London Underground's Conditions of Carriage changed in September 2004, and place no obligation on customers in wheelchairs to be accompanied. Therefore if you need assistance please ask a member of staff. For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it.

24 hour travel information  
020 7222 1234

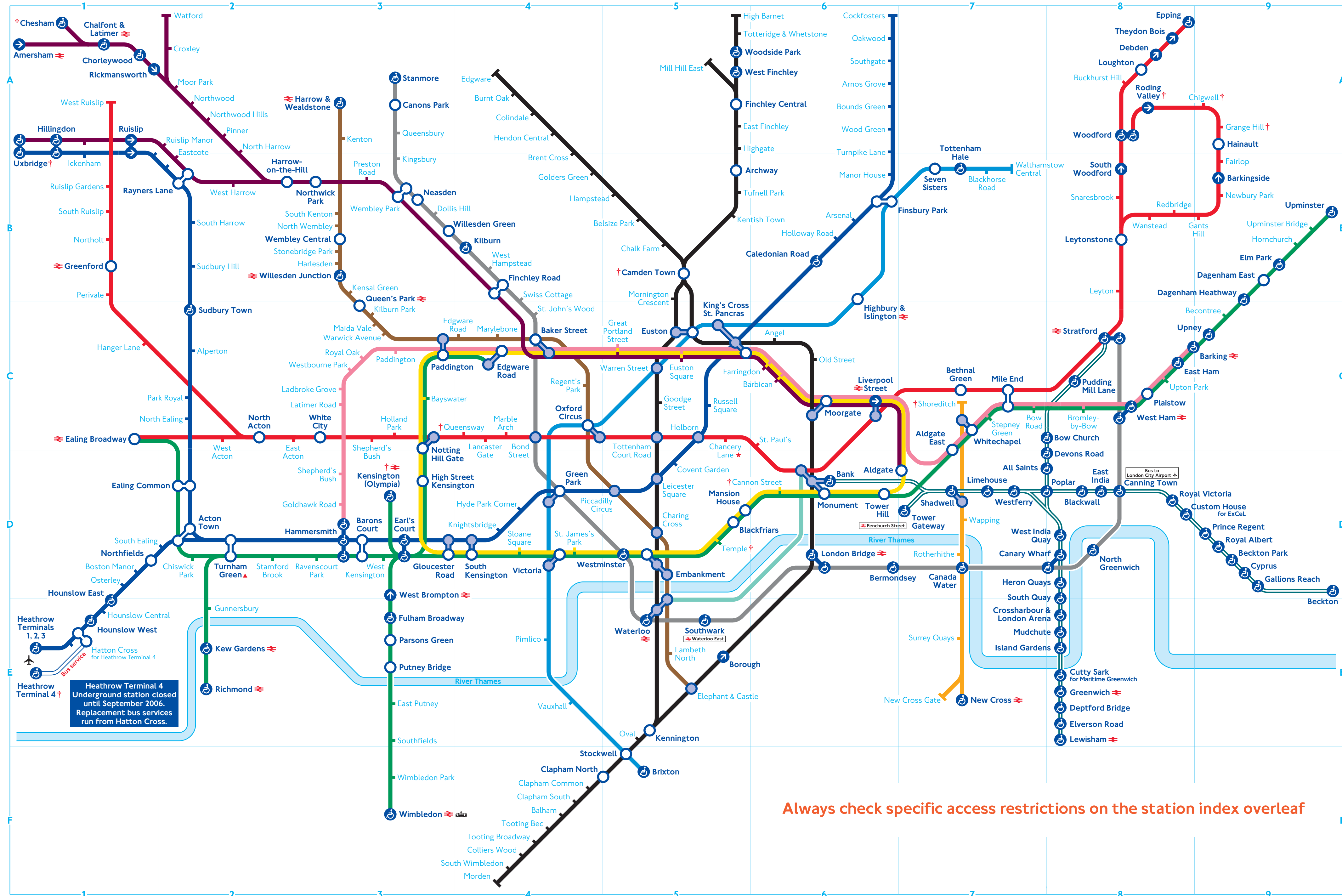
Textphone  
020 7918 3015

Website  
www.tfl.gov.uk

Docklands Travel Hotline  
020 7918 4000

Tube access guide

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Key to symbols

- A wheelchair symbol means you can use this station without using stairs or escalators
- Access facilities under construction
- An arrow means you can use this station without using stairs or escalators only if you want to catch a train going in the same direction as the arrow is pointing
- An empty blue circle means you might be able to change trains without using stairs or escalators (check overleaf). You will not be able to get in or out of the station without using stairs or escalators
- A filled blue circle means you cannot catch a train or change trains at this station or by these lines without using stairs or escalators

A pale blue station name means you cannot catch a train or change trains at this station without using stairs or escalators

- Accessible National Rail connection
- Accessible airport connection
- Accessible Tramlink connection
- Closed Sundays
- Served by Piccadilly line trains early morning and late evening

Key to lines

- Bakerloo Special fares apply for printed single and return tickets to and from Harrow & Wealdstone. No service Woodford - Hainault after 2000 daily. Queensway station will close for modernisation works from 8 May 2005 until May 2006. Cannon Street open until 2100 Mondays to Fridays. Closed Saturdays and Sundays. From 7 May 2005 Cannon Street will be open Saturdays 0730 to 1930 and Temple will be open Sundays. Due to track replacement work there will be no Circle line trains on selected weekends. Please see local publicity. Cannon Street open until 2100 Mondays to Fridays. Closed Saturdays and Sundays. From 7 May 2005 Cannon Street will be open Saturdays 0730 to 1930 and Temple will be open Sundays. Earls Court - Kensington (Olympia) 0700 to 2345 Mondays to Saturdays, 0800 to 2345 Sundays. Due to track replacement work parts of the District line will be closed on selected weekends. Please see local publicity.
- Central Shoreditch station opens 0700 to 1030 and 1530 to 2030 Mondays to Fridays. Closed Saturdays. Open from 0700 to 1500 Sundays. No service Whitechapel - Barking early morning or late evening Mondays to Saturdays or all day Sundays.
- Circle Due to station improvement works at Wembley Park there will be disruptions to the service. For more information see local publicity. For Chesham change at Chalfont & Latimer on most trains. On Sundays between 1300 and 1730, Camden Town is open for interchange and exit only. No service Uxbridge - Rayners Lane in the early mornings. Heathrow Terminal 4 Underground station closed until September 2006. Replacement bus services run from Hatton Cross.
- District 0615 to 2130 Mondays to Fridays. 0800 to 1830 Saturdays. Closed Sundays.
- East London All DLR stations are fully accessible.
- Hammersmith & City
- Jubilee
- Metropolitan
- Northern
- Piccadilly
- Victoria
- Waterloo & City
- DLR

Certain stations are closed on public holidays.